

Mike Boland

From: Mr. Oh [ihoh@warecube.com]
Sent: Tuesday, June 19, 2018 2:26 AM
To: 'mboland'
Cc: H W K i m
Subject: RE: RS operation 4K55OLED v2.030/v07
Follow Up Flag: Follow up
Flag Status: Red
Categories: WC
Attachments: 20180619_V02032_4K55_OL_12G.ZIP; OSD_180619_OLED_Only.zip

Hello Mike,

Please find the attached F/W and OSD data for 4K55-OLED.

Both F/W and OSD data should be update..

The change points are like below.

- Change the menu name from "Off RS" to "Power Off Screen Refresh" as you wanted.
- Off RS mode turn itself off after running just one time.

For reference,

while RS mode is running, any key and any remote control key do not work.

Off RS takes almost 5 minutes, it's panel's characteristic.

Please just wait without doing anything in this time.

After testing this codes, please give me feedback, then we will make this firmware version formally.

Best regards,

I.H Oh

From: mboland [mailto:mboland@bolandcom.com]
Sent: Tuesday, June 19, 2018 1:09 AM
To: ? ? ?
Subject: RS operation 4K55OLED v2.030/v07

Hello Mr. Oh,

You may already know about this, but it appears that after turning On the RS routine, that

1. RS mode did not turn itself off after running one time;
 2. The power button and IR power buttons stopped working permanently.
 3. The Reset to Factory defaults hat to be invoked to restore button operation.
- This wiped out the B/L, Bri, & ControlPanel settings used to get the mon to SMPTE blk & wht calibrated nts values (set after running CS 3.5 with a K10A).

We did not try to break the monitor a second time yet, it needs to go out on a Customer Demo.

Thanks!

mike

Sent from my Verizon 4G LTE smartphone